



**Job Title:** Manager of PB Programming and Coaching – Full Time

**Location:** Barrie, Ontario

**Company:** Pickleplex Social Club

**About Us:** Pickleplex Social Club is positioned to be Canada's largest chain of indoor pickleball facilities open to both members and the general public. Our premier pickleball facility is dedicated to fostering a vibrant community of pickleball enthusiasts. Our clubs offer top-notch courts, programming, coaching, and events designed to enhance the pickleball experience for players of all skill levels. We are committed to providing a dynamic, engaging and FUN environment for our members.

**Position Overview:** We are seeking a highly motivated and experienced Manager of Programming and Coaching to lead and oversee the day-to-day programming and coaching of our pickleball club. The ideal candidate will have an exceptional knowledge of pickleball, excellent leadership skills, and the ability to understand and adapt to the evolution of pickleball. The successful candidate will have accreditation in Pickleball Coaching (either from the USA or Canada (Level 2) and play at a **DUPR** rating of at least 4.0. The Manager of Programming and Coaching will be responsible for overseeing all aspects of programming, coaching and clinics to ensure that it meets the evolving needs of our members and guests.

**Key Responsibilities:**

- **Programming:** The Manager of Programming and Coaching will have direct responsibility for the club's pickleball programming (drop in, leagues, round robins, clinics, learn to play, events) to ensure programming represents the evolving needs of its membership.
- **Staff Management:** Recruit, train, and manage a team of coaches on an as needed basis. Foster a positive work environment and ensure high levels of coach performance and member satisfaction.
- **Member Relations:** Develop and implement strategies to enhance member engagement and satisfaction. Address member inquiries, concerns, and feedback in a timely and professional manner.
- **Event Coordination:** Collaborate with club team to plan, organize, and execute club events, tournaments, and leagues. Collaborate with marketing teams to promote events and drive participation.

- **Marketing and Outreach:** Work with the marketing team to develop promotional strategies, increase membership, and enhance the club's presence in the community.
- **Partnerships and Sponsorships:** Build and maintain relationships with local businesses, sponsors, and community organizations to support club initiatives and growth.

### **Qualifications:**

- Bachelor's degree in business, sports management, or a related field
- Experience coaching pickleball in the community or at recreational centres
- Must be certified to coach pickleball (either from the USA or Canada) with a DUPR (or equivalent rating) of 4.0 minimum.
- Minimum of 5 years of experience in sports management, facility operations, or a related role, with a demonstrated track record of successful leadership and operational management.
- Excellent organizational, communication, and interpersonal skills.
- Ability to work flexible hours, including evenings, weekends and holidays, as required.
- Smart Serve, First Aid and CPR will be required for the successful candidate.

### **Benefits:**

- Competitive salary commensurate with experience.
- Professional development opportunities.
- Access to club facilities and amenities.

### **Application Process:**

Interested candidates should submit a resume and cover letter outlining their qualifications to [careers@pickleplexclub.ca](mailto:careers@pickleplexclub.ca). Only those candidates selected for an interview will be contacted. Thank you for your interest in Pickleplex Social Club. Pickleplex Social Club welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process. If you require an accommodation, please discuss your needs with us and we will make every reasonable effort to support you.